

2011 WARRANTY COVERAGE



A Toyota Group Company

DESCRIPTION	MONTHS	MILEAGE
<p>BASIC VEHICLE Provides warranty protection against defects in material and workmanship for 24 months / unlimited mileage. Includes towing to nearest Hino dealer for warrantable failures. (Adjustments and expendables such as bulbs and fuses are covered for 90 days / 3,000 miles. Batteries are covered for 12 months / unlimited mileage).</p>	24	Unlimited
<p>ENGINE PARTS Provides warranty protection against defects in material and workmanship for 60 months / 250,000 miles for all of the internal engine components including the cylinder block, cylinder head, water pump, intake and exhaust manifold, fuel supply pump, unit injectors, and turbocharger.</p>	60	250,000
<p>EMISSION WARRANTY Provides warranty protection against defects in material and workmanship for 60 months / 100,000 miles, whichever occurs first, for the emission control system.</p>	60	100,000
<p>FRAME RAILS & CROSS MEMBERS Provides warranty protection against structural cracks in the frame caused by defects in material and workmanship for 48 months / unlimited mileage.</p>	48	Unlimited
<p>CAB Provides warranty protection against corrosion perforation of the cab structure for 48 months / unlimited mileage.</p>	48	Unlimited
<p>AUTOMATIC TRANSMISSION: ALLISON 2000 SERIES Warranty covers repairs and / or replacement at Allison Transmission's option to correct any transmission malfunction resulting from defects in material or workmanship occurring during the period. Allison Transmissions are warranted by the Manufacturer for the time and mileage specified.</p>	36	Unlimited
<p>AUTOMATIC TRANSMISSION: ALLISON 3000 SERIES Warranty covers repairs and / or replacement at Allison Transmission's option to correct any transmission malfunction resulting from defects in material or workmanship occurring during the period. Allison Transmissions are warranted by the Manufacturer for the time and mileage specified.</p>	24	Unlimited
<p>AUTOMATED TRANSMISSION: EATON ULTRASHIFT HIGHWAY VALUE Warranty covers repairs and replacement to correct any transmission malfunction resulting from defects in material or workmanship for 36 months / unlimited mileage.</p>	36	Unlimited
<p>ANTI-LOCK BRAKING SYSTEM (ABS) AIR/HYDRAULIC Upon expiration of the Basic Vehicle Warranty (24 months), the ABS will continue to be covered for up to 36 months / 300,000 miles, whichever occurs first.</p>	24 - 36	300,000
<p>THE HINO WARRANTY GETS BETTER. Hino Motors Sales USA, Inc. also offers a variety of options to extend the warranty. For more information on these plans, contact your local Hino dealer. Hino reserves the right to amend all warranty terms and conditions. Refer to the Service and Warranty Booklet for complete details.</p>		



HINO TRUCKS RANKS "HIGHEST IN CUSTOMER SATISFACTION WITH CONVENTIONAL MEDIUM DUTY ENGINES AND TRANSMISSIONS, TWO YEARS IN A ROW."
For J.D. Power & Associates award information, visit www.jdpower.com

BUSINESS IN MOTION

HINO.COM

HinoWatch is a 24/7/365 roadside assistance program that covers your new Hino truck for the first 3 years of ownership regardless of mileage. HinoWatch offers Hino owners roadside assistance throughout the United States and Canada.

Simply call the toll free number, 1-866-365-HINO (4466), and provide your Vehicle Identification Number (VIN), current truck location and problem description. All calls to HinoWatch are at no-charge to Hino customers. A HinoWatch representative will assist you with arrangements to get you back on the road quickly. HinoWatch can assist customers in one of sixty-five languages.

HINOWATCH COVERS THE FOLLOWING SERVICES AT NO-CHARGE TO THE CUSTOMERS.

LOCKOUT SERVICE

If you are locked out of your truck, HinoWatch will coordinate help to get you into your truck so you can get back on the road quickly.

BATTERY JUMPSTART

If your batteries are dead, HinoWatch will coordinate help with a jumpstart to get you back on the road quickly.

INFORMATION

Customers can call anytime for information such as the nearest authorized Hino dealer or simply to get answers to basic vehicle questions.

ADDITIONAL SERVICES HINOWATCH CAN COORDINATE FOR CUSTOMERS (CHARGES NOT COVERED BY HINOWATCH).

TOWING

HinoWatch will help owners arrange a tow truck if needed. If towing is required to an authorized Hino dealer due to a failure that is covered by Hino warranty, the customer will be reimbursed for the towing expense at the completion of the repairs through the dealer. If towing is not due to a warranty-covered failure, the tow bill will be charged to the customer.

ROADSIDE SERVICE

HinoWatch will assist the customer in arranging for roadside service assistance if requested. Expenses for roadside service assistance are not covered by HinoWatch or Hino warranty.

TIRE SERVICE

HinoWatch will assist the customer in arranging for roadside tire service if requested. HinoWatch will connect you to a local tire service provider that can assist you with roadside tire repairs.

OUT OF FUEL / DIESEL EXHAUST FLUID (DEF)

HinoWatch will help arrange for roadside assistance for your truck anywhere in the United States and Canada. Roadside service calls are not covered under HinoWatch.